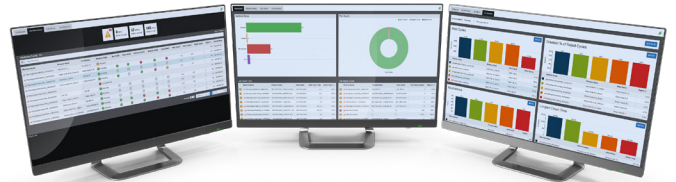


The Hub®



RJG
MOLD SMART

Virtual Machine (VM) Server Specifications

The Hub® software can be installed onto virtual machine (VM) servers. The following specifications are provided as a guideline and may not be suitable for all applications. RJG will assist customer IT staff to determine individual company requirements, which will change depending on the number of networked CoPilot™ devices. If the minimum specifications are chosen, there must be dedicated staff monitoring disk space to ensure data integrity and prevent data loss.

The 10,000 foot view
has never looked better.

SPECIFICATIONS

APPLICATION SERVER RECOMMENDED SPECIFICATIONS			
Required vCPU		Quantity: 4	
RAM		16 GB, minimum	32 GB, <i>recommended</i>
Hard Drive	Single Partition (<i>suggested</i>)	1 TB, <i>minimum</i>	
	if Segmented (<i>optional</i>)	100 GB for OS	900 GB for /var (database)
Operating System		Debian Linux, <i>version 9.x recommended</i>	

INSTALLATION

Prerequisites

- Server infrastructure built to specifications as defined in "Specifications".
- All firewall/routing configured to allow RJG SSH access to the VM OR to bare-metal box.
- Remote Support Service (Optional): RJG uses a utility called Simple Help to remotely access The Hub server in order to: provide customer support and transfer files (such as logs or software updates). Contact RJG Customer Support to obtain the necessary bypass IP/Port for these capabilities.
- Firewall/routing must be set up to the VM OR hypervisor (by customer). Alternatively, a remote session may be arranged (GoToAssist, TeamViewer, etc.) to a terminal where RJG can set up the VM alongside the customer at customer hypervisor. Contact RJG for remote IP address for routing setup, if necessary.

Local IT contact

- - RJG to receive necessary local IT contact information
 - Local IT contact must be available for quick question and answer turnaround and, in some cases, support.

Install

Remote Connection

- Depending on customer need, RJG may either connect to the pre-configured VM using SSH access to set up all necessary software/utilities, OR RJG staff may assist customer IT staff to secure a remote session during which RJG will perform installation at customer hypervisor.

File Transfer and Installation

- After initializing connection, RJG will transfer installation files to the VM and perform system updates alongside installation of the necessary software.

Follow-Up

- Once installation is complete, RJG will be open to any questions as applicable to assist the customer.